

Every parent hopes their children will be safe, happy and productive members of society. Sometimes, behavior or emotional problems, troubles in school or with the law, or family life in general put kids at risk of ever achieving the life we envision for them.

The way kids get help in times like these is being transformed. Barriers to services are coming down, and families are being given a voice, a choice, and a shared responsibility for changing the course of their children's lives.



The West Bay Family Care Community Partnership

Serving families in Charlestown, Coventry, East Greenwich, Exeter, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond, South Kingstown, Richmond, South Kingstown, Warwick, West Greenwich, West Warwick, and Westerly.

**South County Community Action Agency,
Lead Agency**

In partnership with

- Family Service of Rhode Island
- WellOne
- Thundermist Health Center
- Westbay Community Action
- South Shore Mental Health Center
- The Kent Center
- Wood River Health Services

And over 100 local social service, health care, and behavioral health agencies and schools throughout the region.

**Surround your family
with care!**

Call 866-840-6532

The FCCP is funded through a grant from the RI Department of Children Youth and Families.



**South County
Community Action Agency**

1935 Kingstown Road, Wakefield, RI 02879
www.sccainc.org

**Need Help with
Your Family?
We'll surround you
with support.**



*South County Community
Action Agency introduces*

**The West Bay
Family Care
Community
Partnership**

Serving Washington and Kent Counties



**South County
Community Action Agency**

About the New Family Care Community Partnership (FCCP)

The newly initiated FCCP system for helping children and families shifts the source of help for most programs from the state level to lead agencies in local communities. South County Community Action Agency (SCCA) and partner agencies are coordinating services for the residents of Washington and Kent Counties.

The Foundation of FCCP: High-Fidelity Wrap-around Care

A team of professionals, collaborating with you and your child, will develop a personalized, coordinated care plan that “surrounds” you with services that address the issues confronting you - from basic needs, to mental health and behavioral counseling, to healthcare, educational needs and much more. Your unique care plan will utilize services from literally hundreds of local professional resources, as well as family, friends, and other “natural supports” that can help your family achieve its goals.

Best of all, there's no “red tape” in getting started. Just call 866-840-6532 or just walk into partner sites throughout Washington and Kent County to arrange an appointment. Because access is so quick and easy, issues that are troubling you can be prevented from developing, escalating or recurring.



What to Expect

Help begins quickly - you'll be seen to evaluate your needs no more than a few days after contacting us, and immediately in a crisis.

An intake counselor will talk with you and begin planning the next steps to get your family on the road to resolving the problems at hand.

A support team will be assembled, surrounding your family with the right people to develop and oversee your coordinated, personalized, community care action plan. You'll be connected to resources to help your family achieve its goals. From Warwick to Westerly, a network of over 100 agencies is available to help.

The team will meet regularly with your family to monitor progress and adjust the care plan. They will also be your counselors and coaches, with the ultimate goal of giving you the tools that will empower your family to effectively handle most future situations on your own.

FCCP services will last from a few weeks to up to a year, depending on the need. At this time, a transition report will be developed that includes a summary of strategies that have helped your family, accomplishments, and options for follow-up support that will enable your family to succeed outside of the formal “wraparound” structure.

A Few Examples of How We Can Help

A mother of two pre-school children called FCCP in need of housing and counseling. Her case manager met with her weekly to understand and help resolve her immediate situation. As the mother became more confident and empowered, they kept in contact by phone. In time, her housing needs were resolved, and by being counseled and pointed in the right directions, she became much more confident in her ability to be self-directed and self-reliant.

A mother with several handicaps turned to FCCP for help for herself and her daughter who could not lead a normal life due to her mother's condition. Overwhelmed and unable to negotiate the complex social services system, the woman felt no one wanted to listen to her. FCCP case workers listened and identified services that could improve her quality of life. Today, she is connected to medical support, basic needs, counseling, housing, and other specialized services. She appreciates the team support that made it all possible.

A Hispanic woman, who has been in America only a short time, was referred to the FCCP by the Department for Children, Youth and Families. She speaks very little English and is distrustful of authority figures. Life here has been difficult, compounded by marital problems. After meeting with Spanish speaking staff from the FCCP, she “connected with her case worker” whose trust and help she began to accept. She was referred to immigration and counseling services which have greatly reduced her anxiety and aided in her adjustment to a new life.